

Availability and performance of the PSD2 API channel

This document provides an updated overview of the statistics defined in the guidelines by the EBA.

Availability and success rate of the PSD2 APIs

The table below contains the daily availability and the daily success rate of all the PSD2 APIs combined. To compare these figures with the client interface please check below in this document.

Date	Uptime	Downtime	Success rate	Error rate
7/1/2020	100.00%	0.00%	99.92%	0.08%
7/2/2020	99.99%	0.01%	99.95%	0.05%
7/3/2020	100.00%	0.00%	99.98%	0.02%
7/4/2020	100.00%	0.00%	99.99%	0.01%
7/5/2020	100.00%	0.00%	99.97%	0.03%
7/6/2020	100.00%	0.00%	99.98%	0.02%
7/7/2020	100.00%	0.00%	99.97%	0.03%
7/8/2020	100.00%	0.00%	99.98%	0.02%
7/9/2020	100.00%	0.00%	99.98%	0.02%
7/10/2020	100.00%	0.00%	99.99%	0.01%
7/11/2020	100.00%	0.00%	99.99%	0.01%
7/12/2020	100.00%	0.00%	99.97%	0.03%
7/13/2020	100.00%	0.00%	99.68%	0.32%
7/14/2020	100.00%	0.00%	99.95%	0.05%
7/15/2020	100.00%	0.00%	99.95%	0.05%
7/16/2020	100.00%	0.00%	99.97%	0.03%
7/17/2020	100.00%	0.00%	99.83%	0.17%
7/18/2020	99.99%	0.01%	99.92%	0.08%
7/19/2020	99.99%	0.01%	99.96%	0.04%
7/20/2020	100.00%	0.00%	99.97%	0.03%
7/21/2020	100.00%	0.00%	99.96%	0.04%
7/22/2020	100.00%	0.00%	99.97%	0.03%
7/23/2020	100.00%	0.00%	99.97%	0.03%
7/24/2020	100.00%	0.00%	99.97%	0.03%
7/25/2020	100.00%	0.00%	99.98%	0.02%
7/26/2020	100.00%	0.00%	99.96%	0.04%
7/27/2020	100.00%	0.00%	99.96%	0.04%
7/28/2020	100.00%	0.00%	99.98%	0.02%
7/29/2020	100.00%	0.00%	99.98%	0.02%
7/30/2020	100.00%	0.00%	99.93%	0.07%
7/31/2020	100.00%	0.00%	99.98%	0.02%

8/1/2020	100.00%	0.00%	99.99%	0.01%
8/2/2020	100.00%	0.00%	99.99%	0.01%
8/3/2020	100.00%	0.00%	99.98%	0.02%
8/4/2020	100.00%	0.00%	99.98%	0.02%
8/5/2020	99.96%	0.04%	99.95%	0.05%
8/6/2020	100.00%	0.00%	99.98%	0.02%
8/7/2020	100.00%	0.00%	99.98%	0.02%
8/8/2020	100.00%	0.00%	99.91%	0.09%
8/9/2020	100.00%	0.00%	99.95%	0.05%
8/10/2020	100.00%	0.00%	99.97%	0.03%
8/11/2020	100.00%	0.00%	99.96%	0.04%
8/12/2020	100.00%	0.00%	99.90%	0.10%
8/13/2020	99.99%	0.01%	99.92%	0.08%
8/14/2020	100.00%	0.00%	99.98%	0.02%
8/15/2020	100.00%	0.00%	99.96%	0.04%
8/16/2020	100.00%	0.00%	99.97%	0.03%
8/17/2020	99.99%	0.01%	99.86%	0.14%
8/18/2020	100.00%	0.00%	99.94%	0.06%
8/19/2020	100.00%	0.00%	99.97%	0.03%
8/20/2020	100.00%	0.00%	99.98%	0.02%
8/21/2020	100.00%	0.00%	99.98%	0.02%
8/22/2020	100.00%	0.00%	99.97%	0.03%
8/23/2020	100.00%	0.00%	99.98%	0.02%
8/24/2020	100.00%	0.00%	99.98%	0.02%
8/25/2020	99.99%	0.01%	99.97%	0.03%
8/26/2020	100.00%	0.00%	99.98%	0.02%
8/27/2020	100.00%	0.00%	99.95%	0.05%
8/28/2020	100.00%	0.00%	99.93%	0.07%
8/29/2020	100.00%	0.00%	99.99%	0.01%
8/30/2020	100.00%	0.00%	99.98%	0.02%
8/31/2020	100.00%	0.00%	99.97%	0.03%
9/1/2020	100.00%	0.00%	99.98%	0.02%
9/2/2020	100.00%	0.00%	99.99%	0.01%
9/3/2020	100.00%	0.00%	99.82%	0.18%
9/4/2020	100.00%	0.00%	99.97%	0.03%
9/5/2020	100.00%	0.00%	99.99%	0.01%
9/6/2020	100.00%	0.00%	99.98%	0.02%
9/7/2020	100.00%	0.00%	99.99%	0.01%
9/8/2020	100.00%	0.00%	99.97%	0.03%
9/9/2020	99.97%	0.03%	99.93%	0.07%
9/10/2020	100.00%	0.00%	99.94%	0.06%

9/11/2020	100.00%	0.00%	99.96%	0.04%
9/12/2020	100.00%	0.00%	99.99%	0.01%
9/13/2020	100.00%	0.00%	99.99%	0.01%
9/14/2020	100.00%	0.00%	99.99%	0.01%
9/15/2020	100.00%	0.00%	99.98%	0.02%
9/16/2020	100.00%	0.00%	99.98%	0.02%
9/17/2020	100.00%	0.00%	99.95%	0.05%
9/18/2020	100.00%	0.00%	99.99%	0.01%
9/19/2020	100.00%	0.00%	99.99%	0.01%
9/20/2020	100.00%	0.00%	99.99%	0.01%
9/21/2020	100.00%	0.00%	99.98%	0.02%
9/22/2020	100.00%	0.00%	99.99%	0.01%
9/23/2020	99.98%	0.02%	99.53%	0.47%
9/24/2020	100.00%	0.00%	99.96%	0.04%
9/25/2020	100.00%	0.00%	99.98%	0.02%
9/26/2020	100.00%	0.00%	99.99%	0.01%
9/27/2020	100.00%	0.00%	99.99%	0.01%
9/28/2020	100.00%	0.00%	99.98%	0.02%
9/29/2020	100.00%	0.00%	99.98%	0.02%
9/30/2020	100.00%	0.00%	99.98%	0.02%

Performance of the PSD2 APIs

The table below contains the daily average performance in ms per PSD2 API.

Date	Accounts	Balances	Transactions	CAF	PIS	PIS
	AIS	AIS	AIS		Single	Bulk
7/1/2020	678	687	769	0	458	0
7/2/2020	657	693	765	0	391	0
7/3/2020	631	630	730	0	388	0
7/4/2020	651	681	747	0	396	0
7/5/2020	652	687	750	0	402	0
7/6/2020	663	648	777	0	420	0
7/7/2020	649	636	764	0	396	0
7/8/2020	636	632	745	0	386	431
7/9/2020	683	647	732	0	431	279
7/10/2020	633	646	738	0	402	265
7/11/2020	629	668	728	0	383	0
7/12/2020	640	682	729	0	375	427
7/13/2020	630	663	755	0	400	0
7/14/2020	613	632	720	0	373	0

7/15/2020	737	620	704	0	454	646
7/16/2020	612	602	678	0	408	640
7/17/2020	663	703	737	1632	454	1093
7/18/2020	594	618	679	0	396	0
7/19/2020	597	627	683	0	497	0
7/20/2020	664	652	734	0	427	939
7/21/2020	690	649	732	0	398	0
7/22/2020	617	622	701	0	475	0
7/23/2020	640	611	673	0	305	0
7/24/2020	591	597	672	0	343	0
7/25/2020	576	604	658	0	358	0
7/26/2020	580	628	660	0	362	0
7/27/2020	670	605	672	0	363	0
7/28/2020	577	609	668	0	334	0
7/29/2020	633	603	655	0	355	0
7/30/2020	574	606	658	0	419	0
7/31/2020	520	619	660	0	386	0
8/1/2020	583	634	659	0	372	0
8/2/2020	584	644	668	0	405	0
8/3/2020	588	627	678	0	398	0
8/4/2020	588	628	678	0	370	0
8/5/2020	584	633	673	0	374	0
8/6/2020	586	639	680	0	321	0
8/7/2020	611	661	702	0	375	0
8/8/2020	624	701	709	0	441	0
8/9/2020	629	677	693	0	474	0
8/10/2020	627	679	714	0	442	0
8/11/2020	628	673	716	0	366	0
8/12/2020	657	726	756	0	398	2216
8/13/2020	625	654	708	0	382	1487
8/14/2020	596	641	684	0	441	988
8/15/2020	591	664	691	0	424	1016
8/16/2020	596	678	691	0	443	1463
8/17/2020	639	700	727	0	409	1597
8/18/2020	601	658	699	0	471	1392
8/19/2020	594	646	700	0	412	1491
8/20/2020	590	638	693	0	410	0
8/21/2020	596	650	698	0	384	0
8/22/2020	525	587	619	0	352	1367
8/23/2020	506	570	586	0	333	0
8/24/2020	552	610	634	42	385	0

8/25/2020	522	568	600	485	345	0
8/26/2020	499	547	577	0	354	0
8/27/2020	511	1276	587	0	332	742
8/28/2020	511	2008	576	0	278	846
8/29/2020	497	560	561	0	318	0
8/30/2020	498	568	569	0	360	0
8/31/2020	610	854	893	0	305	0
9/1/2020	516	804	599	0	381	0
9/2/2020	455	651	766	0	298	0
9/3/2020	1766	819	901	0	413	0
9/4/2020	426	613	662	0	296	0
9/5/2020	470	636	647	0	283	0
9/6/2020	489	624	655	0	282	0
9/7/2020	470	647	664	0	300	0
9/8/2020	488	590	657	0	299	0
9/9/2020	502	608	669	0	295	0
9/10/2020	502	639	684	0	283	0
9/11/2020	512	637	799	0	293	0
9/12/2020	491	598	693	0	308	0
9/13/2020	505	656	692	0	332	0
9/14/2020	547	667	824	0	356	0
9/15/2020	543	645	724	0	309	0
9/16/2020	545	688	737	0	370	0
9/17/2020	517	639	741	0	322	0
9/18/2020	507	713	749	0	367	2569
9/19/2020	522	727	834	0	332	0
9/20/2020	550	847	734	0	375	0
9/21/2020	551	836	651	0	356	0
9/22/2020	521	677	710	0	337	0
9/23/2020	451	731	778	0	324	0
9/24/2020	532	717	811	0	330	0
9/25/2020	542	730	773	0	232	0
9/26/2020	515	722	813	0	228	0
9/27/2020	549	823	784	0	240	0
9/28/2020	570	805	673	0	249	0
9/29/2020	552	764	769	0	239	0
9/30/2020	536	708	800	0	238	2996

Availability of client interfaces

The table below contains the monthly availability of the client interfaces (web browser and mobile app).

Date	Internet Banking		Mobile Banking	
	Uptime	Downtime	Uptime	Downtime
01-06-20	100,00%	0,00%	100,00%	0,00%
02-06-20	100,00%	0,00%	100,00%	0,00%
03-06-20	100,00%	0,00%	100,00%	0,00%
04-06-20	100,00%	0,00%	100,00%	0,00%
05-06-20	90,44%	9,56%	99,04%	0,96%
06-06-20	100,00%	0,00%	100,00%	0,00%
07-06-20	100,00%	0,00%	100,00%	0,00%
08-06-20	100,00%	0,00%	100,00%	0,00%
09-06-20	100,00%	0,00%	100,00%	0,00%
10-06-20	100,00%	0,00%	100,00%	0,00%
11-06-20	100,00%	0,00%	100,00%	0,00%
12-06-20	100,00%	0,00%	100,00%	0,00%
13-06-20	100,00%	0,00%	100,00%	0,00%
14-06-20	100,00%	0,00%	100,00%	0,00%
15-06-20	97,21%	2,79%	97,21%	2,79%
16-06-20	100,00%	0,00%	100,00%	0,00%
17-06-20	99,07%	0,93%	99,07%	0,93%
18-06-20	100,00%	0,00%	100,00%	0,00%
19-06-20	100,00%	0,00%	100,00%	0,00%
20-06-20	100,00%	0,00%	100,00%	0,00%
21-06-20	100,00%	0,00%	100,00%	0,00%
22-06-20	100,00%	0,00%	100,00%	0,00%
23-06-20	100,00%	0,00%	100,00%	0,00%
24-06-20	100,00%	0,00%	100,00%	0,00%
25-06-20	100,00%	0,00%	100,00%	0,00%
26-06-20	100,00%	0,00%	100,00%	0,00%
27-06-20	100,00%	0,00%	100,00%	0,00%
28-06-20	100,00%	0,00%	100,00%	0,00%
29-06-20	100,00%	0,00%	100,00%	0,00%
30-06-20	100,00%	0,00%	100,00%	0,00%
01-07-20	100,00%	0,00%	100,00%	0,00%
02-07-20	100,00%	0,00%	100,00%	0,00%
03-07-20	100,00%	0,00%	100,00%	0,00%
04-07-20	100,00%	0,00%	100,00%	0,00%
05-07-20	100,00%	0,00%	100,00%	0,00%
06-07-20	100,00%	0,00%	100,00%	0,00%
07-07-20	100,00%	0,00%	100,00%	0,00%
08-07-20	100,00%	0,00%	100,00%	0,00%
09-07-20	100,00%	0,00%	100,00%	0,00%
10-07-20	100,00%	0,00%	100,00%	0,00%

11-07-20	100,00%	0,00%	100,00%	0,00%
12-07-20	100,00%	0,00%	100,00%	0,00%
13-07-20	100,00%	0,00%	100,00%	0,00%
14-07-20	100,00%	0,00%	100,00%	0,00%
15-07-20	100,00%	0,00%	100,00%	0,00%
16-07-20	100,00%	0,00%	100,00%	0,00%
17-07-20	100,00%	0,00%	100,00%	0,00%
18-07-20	100,00%	0,00%	100,00%	0,00%
19-07-20	100,00%	0,00%	100,00%	0,00%
20-07-20	100,00%	0,00%	100,00%	0,00%
21-07-20	100,00%	0,00%	100,00%	0,00%
22-07-20	100,00%	0,00%	100,00%	0,00%
23-07-20	100,00%	0,00%	100,00%	0,00%
24-07-20	100,00%	0,00%	100,00%	0,00%
25-07-20	100,00%	0,00%	100,00%	0,00%
26-07-20	100,00%	0,00%	100,00%	0,00%
27-07-20	100,00%	0,00%	100,00%	0,00%
28-07-20	100,00%	0,00%	100,00%	0,00%
29-07-20	100,00%	0,00%	100,00%	0,00%
30-07-20	100,00%	0,00%	100,00%	0,00%
31-07-20	100,00%	0,00%	100,00%	0,00%
01-08-20	100,00%	0,00%	100,00%	0,00%
02-08-20	100,00%	0,00%	100,00%	0,00%
03-08-20	100,00%	0,00%	100,00%	0,00%
04-08-20	100,00%	0,00%	100,00%	0,00%
05-08-20	100,00%	0,00%	100,00%	0,00%
06-08-20	100,00%	0,00%	100,00%	0,00%
07-08-20	100,00%	0,00%	100,00%	0,00%
08-08-20	100,00%	0,00%	100,00%	0,00%
09-08-20	100,00%	0,00%	100,00%	0,00%
10-08-20	100,00%	0,00%	100,00%	0,00%
11-08-20	100,00%	0,00%	100,00%	0,00%
12-08-20	100,00%	0,00%	100,00%	0,00%
13-08-20	100,00%	0,00%	100,00%	0,00%
14-08-20	100,00%	0,00%	100,00%	0,00%
15-08-20	100,00%	0,00%	100,00%	0,00%
16-08-20	100,00%	0,00%	100,00%	0,00%
17-08-20	100,00%	0,00%	100,00%	0,00%
18-08-20	100,00%	0,00%	100,00%	0,00%
19-08-20	100,00%	0,00%	100,00%	0,00%
20-08-20	100,00%	0,00%	100,00%	0,00%
21-08-20	100,00%	0,00%	100,00%	0,00%
22-08-20	100,00%	0,00%	100,00%	0,00%
23-08-20	100,00%	0,00%	100,00%	0,00%
24-08-20	100,00%	0,00%	100,00%	0,00%
25-08-20	100,00%	0,00%	100,00%	0,00%
26-08-20	100,00%	0,00%	100,00%	0,00%
27-08-20	100,00%	0,00%	100,00%	0,00%

28-08-20	99,52%	0,48%	99,52%	0,48%
29-08-20	100,00%	0,00%	100,00%	0,00%
30-08-20	100,00%	0,00%	100,00%	0,00%
31-08-20	100,00%	0,00%	100,00%	0,00%
01-09-20	100,00%	0,00%	100,00%	0,00%
02-09-20	100,00%	0,00%	100,00%	0,00%
03-09-20	100,00%	0,00%	100,00%	0,00%
04-09-20	100,00%	0,00%	100,00%	0,00%
05-09-20	100,00%	0,00%	100,00%	0,00%
06-09-20	100,00%	0,00%	100,00%	0,00%
07-09-20	100,00%	0,00%	100,00%	0,00%
08-09-20	100,00%	0,00%	100,00%	0,00%
09-09-20	100,00%	0,00%	100,00%	0,00%
10-09-20	100,00%	0,00%	100,00%	0,00%
11-09-20	100,00%	0,00%	100,00%	0,00%
12-09-20	100,00%	0,00%	100,00%	0,00%
13-09-20	100,00%	0,00%	100,00%	0,00%
14-09-20	100,00%	0,00%	100,00%	0,00%
15-09-20	100,00%	0,00%	100,00%	0,00%
16-09-20	100,00%	0,00%	100,00%	0,00%
17-09-20	100,00%	0,00%	100,00%	0,00%
18-09-20	100,00%	0,00%	100,00%	0,00%
19-09-20	100,00%	0,00%	100,00%	0,00%
20-09-20	100,00%	0,00%	100,00%	0,00%
21-09-20	100,00%	0,00%	100,00%	0,00%
22-09-20	100,00%	0,00%	100,00%	0,00%
23-09-20	100,00%	0,00%	100,00%	0,00%
24-09-20	100,00%	0,00%	100,00%	0,00%
25-09-20	100,00%	0,00%	100,00%	0,00%
26-09-20	100,00%	0,00%	100,00%	0,00%
27-09-20	100,00%	0,00%	100,00%	0,00%
28-09-20	100,00%	0,00%	100,00%	0,00%
29-09-20	100,00%	0,00%	100,00%	0,00%
30-09-20	100,00%	0,00%	100,00%	0,00%