

Availability and performance of the PSD2 API channel

This document provides an updated overview of the statistics defined in the guidelines by the EBA.

Availability and success rate of the PSD2 APIs

The table below contains the daily availability and the daily success rate of all the PSD2 APIs combined. To compare these figures with the client interface please check below in this document.

Date	Uptime	Downtime	Success rate	Error rate
1/01/2021	100.00%	0.00%	99.99%	0.01%
2/01/2021	100.00%	0.00%	99.98%	0.02%
3/01/2021	100.00%	0.00%	99.99%	0.01%
4/01/2021	100.00%	0.00%	99.97%	0.03%
5/01/2021	100.00%	0.00%	99.96%	0.04%
6/01/2021	100.00%	0.00%	99.93%	0.07%
7/01/2021	100.00%	0.00%	99.92%	0.08%
8/01/2021	100.00%	0.00%	99.98%	0.02%
9/01/2021	100.00%	0.00%	99.99%	0.01%
10/01/2021	100.00%	0.00%	99.98%	0.02%
11/01/2021	100.00%	0.00%	99.97%	0.03%
12/01/2021	100.00%	0.00%	99.98%	0.02%
13/01/2021	100.00%	0.00%	99.98%	0.02%
14/01/2021	100.00%	0.00%	99.98%	0.02%
15/01/2021	100.00%	0.00%	99.98%	0.02%
16/01/2021	99.97%	0.03%	99.99%	0.01%
17/01/2021	100.00%	0.00%	99.99%	0.01%
18/01/2021	100.00%	0.00%	99.96%	0.04%
19/01/2021	100.00%	0.00%	99.98%	0.02%
20/01/2021	100.00%	0.00%	99.94%	0.06%
21/01/2021	100.00%	0.00%	99.94%	0.06%
22/01/2021	100.00%	0.00%	99.96%	0.04%
23/01/2021	100.00%	0.00%	99.98%	0.02%
24/01/2021	100.00%	0.00%	99.98%	0.02%
25/01/2021	100.00%	0.00%	99.98%	0.02%
26/01/2021	100.00%	0.00%	99.98%	0.02%
27/01/2021	99.93%	0.07%	98.73%	1.27%
28/01/2021	99.99%	0.01%	99.92%	0.08%
29/01/2021	100.00%	0.00%	99.94%	0.06%
30/01/2021	98.52%	1.48%	99.18%	0.82%
31/01/2021	99.99%	0.01%	99.33%	0.67%

1/02/2021	100.00%	0.00%	99.98%	0.02%
2/02/2021	100.00%	0.00%	99.97%	0.03%
3/02/2021	100.00%	0.00%	99.98%	0.02%
4/02/2021	99.99%	0.01%	99.96%	0.04%
5/02/2021	100.00%	0.00%	99.97%	0.03%
6/02/2021	100.00%	0.00%	99.89%	0.11%
7/02/2021	100.00%	0.00%	99.98%	0.02%
8/02/2021	100.00%	0.00%	99.97%	0.03%
9/02/2021	100.00%	0.00%	99.97%	0.03%
10/02/2021	100.00%	0.00%	99.96%	0.04%
11/02/2021	100.00%	0.00%	99.99%	0.01%
12/02/2021	100.00%	0.00%	99.99%	0.01%
13/02/2021	100.00%	0.00%	99.99%	0.01%
14/02/2021	100.00%	0.00%	99.97%	0.03%
15/02/2021	100.00%	0.00%	99.99%	0.01%
16/02/2021	100.00%	0.00%	99.98%	0.02%
17/02/2021	100.00%	0.00%	99.97%	0.03%
18/02/2021	100.00%	0.00%	99.98%	0.02%
19/02/2021	100.00%	0.00%	99.98%	0.02%
20/02/2021	100.00%	0.00%	99.98%	0.02%
21/02/2021	100.00%	0.00%	99.99%	0.01%
22/02/2021	100.00%	0.00%	99.99%	0.01%
23/02/2021	100.00%	0.00%	99.98%	0.02%
24/02/2021	100.00%	0.00%	99.97%	0.03%
25/02/2021	100.00%	0.00%	99.98%	0.02%
26/02/2021	100.00%	0.00%	99.99%	0.01%
27/02/2021	100.00%	0.00%	99.99%	0.01%
28/02/2021	100.00%	0.00%	99.99%	0.01%
1/03/2021	100.00%	0.00%	99.98%	0.02%
2/03/2021	100.00%	0.00%	99.98%	0.02%
3/03/2021	100.00%	0.00%	99.96%	0.04%
4/03/2021	100.00%	0.00%	99.95%	0.05%
5/03/2021	100.00%	0.00%	99.96%	0.04%
6/03/2021	100.00%	0.00%	99.94%	0.06%
7/03/2021	100.00%	0.00%	99.99%	0.01%
8/03/2021	100.00%	0.00%	99.97%	0.03%
9/03/2021	99.65%	0.35%	99.98%	0.02%
10/03/2021	100.00%	0.00%	99.97%	0.03%
11/03/2021	99.39%	0.61%	99.26%	0.74%
12/03/2021	100.00%	0.00%	99.98%	0.02%
13/03/2021	100.00%	0.00%	99.99%	0.01%
14/03/2021	100.00%	0.00%	99.99%	0.01%

15/03/2021	100.00%	0.00%	99.98%	0.02%
16/03/2021	100.00%	0.00%	99.98%	0.02%
17/03/2021	100.00%	0.00%	99.88%	0.12%
18/03/2021	100.00%	0.00%	99.98%	0.02%
19/03/2021	100.00%	0.00%	99.96%	0.04%
20/03/2021	100.00%	0.00%	99.99%	0.01%
21/03/2021	100.00%	0.00%	99.99%	0.01%
22/03/2021	100.00%	0.00%	99.95%	0.05%
23/03/2021	100.00%	0.00%	99.96%	0.04%
24/03/2021	100.00%	0.00%	99.98%	0.02%
25/03/2021	100.00%	0.00%	99.99%	0.01%
26/03/2021	100.00%	0.00%	99.99%	0.01%
27/03/2021	100.00%	0.00%	99.97%	0.03%
28/03/2021	99.93%	0.07%	98.47%	1.53%
29/03/2021	100.00%	0.00%	99.98%	0.02%
30/03/2021	100.00%	0.00%	99.99%	0.01%
31/03/2021	100.00%	0.00%	99.96%	0.04%

Performance of the PSD2 APIs

The table below contains the daily average performance in ms per PSD2 API.

Date	Accounts	Balances	Transactions	CAF	PIS	PIS
					Single	Bulk
1/01/2021	487	471	526	-	203	-
2/01/2021	508	497	560	-	216	-
3/01/2021	498	476	549	-	208	-
4/01/2021	495	471	537	-	212	2048
5/01/2021	497	479	543	-	210	-
6/01/2021	347	477	546	-	210	2776
7/01/2021	498	479	544	-	216	-
8/01/2021	506	491	550	-	217	-
9/01/2021	517	517	569	-	223	-
10/01/2021	526	527	573	-	235	-
11/01/2021	508	488	547	423	227	2079
12/01/2021	498	468	536	-	213	1139
13/01/2021	489	466	530	-	207	1828
14/01/2021	497	473	539	-	213	1769
15/01/2021	539	486	558	-	225	2371
16/01/2021	561	511	588	-	233	1200
17/01/2021	529	511	580	-	235	698

18/01/2021	506	478	550	-	228	1156
19/01/2021	496	475	543	-	216	682
20/01/2021	504	477	548	-	188	1252
21/01/2021	508	485	551	-	217	1460
22/01/2021	518	498	566	-	215	1807
23/01/2021	533	526	592	-	231	1027
24/01/2021	524	508	575	-	222	1270
25/01/2021	530	501	572	-	230	1516
26/01/2021	527	502	570	-	226	797
27/01/2021	708	578	620	-	220	1726
28/01/2021	528	495	570	-	217	782
29/01/2021	513	486	553	-	213	1414
30/01/2021	603	531	569	-	218	1386
31/01/2021	500	477	545	-	204	613
1/02/2021	524	478	571	-	231	1159
2/02/2021	508	559	555	-	213	1095
3/02/2021	537	579	562	-	217	1695
4/02/2021	535	624	563	-	221	1250
5/02/2021	599	655	669	-	212	666
6/02/2021	727	745	695	-	223	655
7/02/2021	899	1305	634	-	221	710
8/02/2021	628	491	545	-	215	1568
9/02/2021	879	499	543	-	215	1974
10/02/2021	515	514	555	-	218	1886
11/02/2021	492	520	567	-	231	1326
12/02/2021	513	511	568	-	231	1442
13/02/2021	534	563	597	-	238	1959
14/02/2021	534	571	599	-	231	674
15/02/2021	510	506	557	-	216	1207
16/02/2021	676	521	594	-	223	1322
17/02/2021	510	518	567	-	219	443
18/02/2021	514	521	565	-	215	1236
19/02/2021	515	514	562	-	221	1498
20/02/2021	531	563	593	-	229	709
21/02/2021	503	527	555	-	212	570
22/02/2021	511	497	551	-	209	1614
23/02/2021	535	524	573	-	212	1292
24/02/2021	902	558	610	-	222	1846
25/02/2021	616	573	622	-	226	1778
26/02/2021	574	572	618	-	219	1640
27/02/2021	627	650	675	-	241	1537
28/02/2021	579	599	625	-	226	1146

1/03/2021	569	651	688	-	239	1274
2/03/2021	504	542	587	-	231	1278
3/03/2021	495	514	565	-	228	995
4/03/2021	539	516	566	-	247	1340
5/03/2021	528	504	546	-	237	604
6/03/2021	530	518	547	-	229	613
7/03/2021	530	522	553	-	232	537
8/03/2021	509	498	535	-	229	1483
9/03/2021	485	477	511	-	219	1056
10/03/2021	502	489	525	-	209	1281
11/03/2021	503	471	513	-	213	1119
12/03/2021	501	473	519	-	210	1408
13/03/2021	503	492	526	-	205	569
14/03/2021	495	492	524	-	205	583
15/03/2021	498	474	522	-	275	1024
16/03/2021	469	483	530	-	222	1097
17/03/2021	467	479	524	-	218	1258
18/03/2021	506	484	525	-	218	1000
19/03/2021	487	468	505	-	192	1206
20/03/2021	466	461	485	-	201	1048
21/03/2021	468	466	485	-	192	555
22/03/2021	483	453	494	-	197	984
23/03/2021	571	556	586	-	193	944
24/03/2021	474	447	493	-	194	1201
25/03/2021	460	433	482	-	196	1030
26/03/2021	449	440	477	-	195	905
27/03/2021	455	450	476	-	198	1098
28/03/2021	452	448	476	-	188	545
29/03/2021	449	429	472	-	182	985
30/03/2021	426	432	468	-	193	1169
31/03/2021	422	436	475	-	192	1190

Availability of client interfaces

The table below contains the monthly availability of the client interfaces (web browser and mobile app).

Date	Internet Banking		Mobile Banking	
	Uptime	Downtime	Uptime	Downtime
1/01/2021	100.00%	0.00%	100.00%	0.00%
2/01/2021	100.00%	0.00%	100.00%	0.00%
3/01/2021	100.00%	0.00%	100.00%	0.00%
4/01/2021	100.00%	0.00%	100.00%	0.00%
5/01/2021	100.00%	0.00%	100.00%	0.00%
6/01/2021	100.00%	0.00%	100.00%	0.00%
7/01/2021	100.00%	0.00%	100.00%	0.00%
8/01/2021	100.00%	0.00%	100.00%	0.00%
9/01/2021	100.00%	0.00%	100.00%	0.00%
10/01/2021	100.00%	0.00%	100.00%	0.00%
11/01/2021	100.00%	0.00%	100.00%	0.00%
12/01/2021	100.00%	0.00%	100.00%	0.00%
13/01/2021	100.00%	0.00%	100.00%	0.00%
14/01/2021	100.00%	0.00%	100.00%	0.00%
15/01/2021	94.44%	5.56%	94.44%	5.56%
16/01/2021	100.00%	0.00%	100.00%	0.00%
17/01/2021	100.00%	0.00%	100.00%	0.00%
18/01/2021	100.00%	0.00%	100.00%	0.00%
19/01/2021	100.00%	0.00%	100.00%	0.00%
20/01/2021	100.00%	0.00%	100.00%	0.00%
21/01/2021	100.00%	0.00%	100.00%	0.00%
22/01/2021	100.00%	0.00%	100.00%	0.00%
23/01/2021	100.00%	0.00%	100.00%	0.00%

24/01/2021	100.00%	0.00%	100.00%	0.00%
25/01/2021	100.00%	0.00%	100.00%	0.00%
26/01/2021	100.00%	0.00%	100.00%	0.00%
27/01/2021	100.00%	0.00%	100.00%	0.00%
28/01/2021	100.00%	0.00%	100.00%	0.00%
29/01/2021	100.00%	0.00%	100.00%	0.00%
30/01/2021	98.89%	1.11%	98.89%	1.11%
31/01/2021	100.00%	0.00%	100.00%	0.00%
1/02/2021	100.00%	0.00%	100.00%	0.00%
2/02/2021	100.00%	0.00%	100.00%	0.00%
3/02/2021	100.00%	0.00%	100.00%	0.00%
4/02/2021	100.00%	0.00%	100.00%	0.00%
5/02/2021	100.00%	0.00%	100.00%	0.00%
6/02/2021	100.00%	0.00%	100.00%	0.00%
7/02/2021	100.00%	0.00%	100.00%	0.00%
8/02/2021	100.00%	0.00%	100.00%	0.00%
9/02/2021	100.00%	0.00%	100.00%	0.00%
10/02/2021	100.00%	0.00%	100.00%	0.00%
11/02/2021	100.00%	0.00%	100.00%	0.00%
12/02/2021	100.00%	0.00%	100.00%	0.00%
13/02/2021	100.00%	0.00%	100.00%	0.00%
14/02/2021	100.00%	0.00%	100.00%	0.00%
15/02/2021	100.00%	0.00%	100.00%	0.00%
16/02/2021	95.28%	4.72%	95.28%	4.72%
17/02/2021	100.00%	0.00%	100.00%	0.00%
18/02/2021	100.00%	0.00%	100.00%	0.00%
19/02/2021	100.00%	0.00%	100.00%	0.00%

20/02/2021	100.00%	0.00%	100.00%	0.00%
21/02/2021	100.00%	0.00%	100.00%	0.00%
22/02/2021	100.00%	0.00%	100.00%	0.00%
23/02/2021	100.00%	0.00%	100.00%	0.00%
24/02/2021	100.00%	0.00%	100.00%	0.00%
25/02/2021	100.00%	0.00%	100.00%	0.00%
26/02/2021	100.00%	0.00%	100.00%	0.00%
27/02/2021	100.00%	0.00%	100.00%	0.00%
28/02/2021	100.00%	0.00%	100.00%	0.00%
1/03/2021	100.00%	0.00%	100.00%	0.00%
2/03/2021	100.00%	0.00%	100.00%	0.00%
3/03/2021	100.00%	0.00%	100.00%	0.00%
4/03/2021	100.00%	0.00%	100.00%	0.00%
5/03/2021	100.00%	0.00%	100.00%	0.00%
6/03/2021	100.00%	0.00%	100.00%	0.00%
7/03/2021	100.00%	0.00%	100.00%	0.00%
8/03/2021	100.00%	0.00%	100.00%	0.00%
9/03/2021	100.00%	0.00%	100.00%	0.00%
10/03/2021	100.00%	0.00%	100.00%	0.00%
11/03/2021	100.00%	0.00%	100.00%	0.00%
12/03/2021	100.00%	0.00%	100.00%	0.00%
13/03/2021	100.00%	0.00%	100.00%	0.00%
14/03/2021	100.00%	0.00%	100.00%	0.00%
15/03/2021	100.00%	0.00%	100.00%	0.00%
16/03/2021	100.00%	0.00%	100.00%	0.00%
17/03/2021	100.00%	0.00%	100.00%	0.00%
18/03/2021	100.00%	0.00%	100.00%	0.00%

19/03/2021	100.00%	0.00%	100.00%	0.00%
20/03/2021	100.00%	0.00%	100.00%	0.00%
21/03/2021	100.00%	0.00%	100.00%	0.00%
22/03/2021	100.00%	0.00%	100.00%	0.00%
23/03/2021	100.00%	0.00%	100.00%	0.00%
24/03/2021	100.00%	0.00%	100.00%	0.00%
25/03/2021	100.00%	0.00%	100.00%	0.00%
26/03/2021	100.00%	0.00%	100.00%	0.00%
27/03/2021	100.00%	0.00%	100.00%	0.00%
28/03/2021	100.00%	0.00%	100.00%	0.00%
29/03/2021	100.00%	0.00%	100.00%	0.00%
30/03/2021	100.00%	0.00%	100.00%	0.00%
31/03/2021	100.00%	0.00%	100.00%	0.00%